

Water Rates – Phase 2

In 2023, the Village of Lomira Water Utility applied with the Public Service Commission (PSC) to increase water rates due to a deficiency in the current rates in meeting operating expenditures and future projects. After the PSC conducted its investigation, it was confirmed that a 94.49% water rate increase is required to meet the operations, debts, projects, and future planning of the water utility.

On February 9, 2024, the WI PSC approved a “phase” plan to apply the adjusted water rates. Phase 1 was effective March 22, 2024, with a 47.15% water and public fire protection (PFP) rate increase. Phase 2 rates will increase 47.34% and be effective March 24, 2025. **The 2nd quarter utility bill issued at the end of June will reflect the Phase 2 rates.**

It is important to understand that the rate increase affects the water charge and PFP charge. The sewer charge will not be affected by the rate increase. The previous conventional water rate increase was in 2013.

Please refer to the following charts regarding the water rate adjustment. Most Residential homes have a 3/4” meter.

Phase 1 Water Rates - Effective March 22, 2024:

Quarterly Service Charge		Volume Charges		Public Fire Protection (PFP) Charge	
3/4" meter	\$ 30.00	First 20,000 gallons	\$6.65/1000	3/4" meter	\$27.15/quarter
1" meter	\$ 36.00	Next 80,000 gallons	\$5.98/1000	1" meter	\$69/quarter
1 1/4" meter	\$ 42.00	Next 400,000 gallons	\$4.88/1000	1 1/4" meter	\$102/quarter
1 1/2" meter	\$ 48.00	Next 500,000 gallons	\$4.72/1000	1 1/2" meter	\$138/quarter
2" meter	\$ 66.00			2" meter	\$219/quarter
3" meter	\$ 99.00			3" meter	\$408/quarter
4" meter	\$ 165.00			4" meter	\$681/quarter
6" meter	\$ 321.00			6" meter	\$1,359/quarter

Phase 2 Water Rates - Effective March 24, 2025:

Quarterly Service Charge		Volume Charges		Public Fire Protection (PFP) Charge	
3/4" meter	\$ 36.00	First 20,000 gallons	\$8.63/1000	3/4" meter	\$37.92/quarter
1" meter	\$ 45.00	Next 80,000 gallons	\$8.20/1000	1" meter	\$94.92/quarter
1 1/4" meter	\$ 54.00	Next 400,000 gallons	\$7.20/1000	1 1/4" meter	\$141/quarter
1 1/2" meter	\$ 63.00	Next 500,000 gallons	\$6.15/1000	1 1/2" meter	\$189/quarter
2" meter	\$ 87.00			2" meter	\$303/quarter
3" meter	\$ 129.00			3" meter	\$570/quarter
4" meter	\$ 189.00			4" meter	\$951/quarter
6" meter	\$ 324.00			6" meter	\$1,896/quarter

Frequently Asked Questions Regarding the Water Rate Increase:

Q: Why do we pay for water? Where does the money go?

A: Great question! Living within an incorporated municipality with infrastructure and services has advantages that we don't often think about. What is in a water rate?

- Chemicals to treat the water system (chlorine to guarantee disinfection and iron removal with HMO at Well #1)
- Electric at two Wells and Booster Station
- Heat at two Wells and Booster Station
- Water meter replacement (approximately 100/yr)
- Watermain breaks
- Equipment for Wells – pumps, tubing, tools, injection quills, chemical pumps
- Building maintenance
- Transportation and vehicle expenses
- Annual operations: multiple software platforms, office supplies, hydrant flags, IT support, audit by a 3rd party
- Meter testing
- Water quality testing (weekly and quarterly)
- Training employees
- Wages and benefits
- Every 10 years, the pump at each Well requires thorough inspection, including the motor and casing (pump is 400-450 ft deep)
- Hydrant flushing (191 hydrants 2x/yr)
- Valve exercising – open and close every valve in the Village to ensure proper working condition (312 valves 1x/yr)
- Miscellaneous items: repairs, publishing notices, and the Consumer Confidence Report, regulatory PSC fees, DNR fees, engineering
- Infrastructure! Watermains, hydrants, laterals up to the curb stop, water treatment, and clean piping/meters are running smoothly
- This is not a complete list

Q: What is the PFP charge?

A: The Public Fire Protection (PFP) charge has been a portion of the quarterly sewer and water bill since 2018. The charge is for the benefit of municipal water utilities of the express purpose of recovering the costs to supply proper volume and pressure for fighting fires. A complete explanation of this charge is available at www.villageoflomira.gov/utilities-services.

Q: Can there be monthly billing instead of quarterly billing?

A: It would be ideal to have monthly billing, however, there are inadequate staffing levels, time, and budget to handle such an endeavor. Monthly billing will require more envelopes, postage, paper, and staff to perform meter readings and process bills. The Clerk's office encourages residents and businesses to sign up for email billing; residents can get the quarterly bill sooner, saving the Village time and money. Sign up for email billing at www.villageoflomira.gov/email-billing or contact the Clerk's office.

Additionally, many residents already put money on their Lomira utility account in preparation for the quarterly bill. This method also helps with personal budgeting. Money can be added to the account at any time before the due date: daily, weekly, biweekly, monthly, etc. The accumulating credit on the account will offset the charge when the quarterly bill is processed. Payments can be mailed, dropped off at the outside dropbox at the municipal building, dropped off at the Clerk's office, or paid online at www.villageoflomira.gov/pay

Questions or concerns can be directed to a Board member, the Administrator, or by visiting the website links above. Thank you.

Hydrant Flushing

Public Works will be flushing and testing hydrants the week of April 21st – 25th from 7:30am to 4pm as job duties permit. Please be cautious of washing clothes during these times as they may be stained by rust. Drinking the water is not harmful. Please contact Public Works at 920-269-8155 with questions. Thank you.



What is the purpose of flushing hydrants? The periodic “flushing” of fire hydrants is an important preventative maintenance routine that helps to ensure the integrity of the water system. It flushes sediments from the water main pipes, verifies the fire hydrants are working properly and ample water flow is available for firefighting needs, and aids in determining weaknesses in the water system.

Village-wide Rummage Sale Days!

The Village is promoting several rummage sale dates so households holding a sale will get more traffic/sales.

Lomira village-wide rummage sale dates are set for:

- May 2nd & 3rd
- June 6th & 7th
- October 3rd & 4th



If you are interested in posting an ad for your sale, please contact the Dodge County Pionier at 920-387-2211 or add to the discussion on the Village Rummage Sale Events on Facebook!

Bulk Waste Drop-Off Day

The Village of Lomira will be holding a bulk waste drop-off on **Saturday, May 10th from 8 a.m. to noon** at the Village of Lomira Wastewater Treatment Facility located at 100 Pleasant Hill Avenue (south of the Lomira ball diamonds and yard waste drop-off).

RESIDENTS WILL BE REQUIRED TO UNLOAD THEIR ITEMS.

This service is provided for **VILLAGE RESIDENTS ONLY** and if the following rules are not adhered to, this service may be discontinued. Bulk waste is defined as large items that do not fit in regular garbage carts. Please note normal household garbage will not be accepted. The following is a list of items that will be accepted: household furniture, automotive batteries, scrap metal, paint cans—provided any paint they contain is hardened (you can dry the paint quickly by mixing it with cement).

The following items will be collected with fees: tires: \$10/car tire & \$30/larger tire, refrigerators, freezers, air conditioners, dehumidifiers, and other freon-containing appliances - - \$40, washers, dryers, water heaters, microwaves, stoves and other appliances that do not contain freon - - \$40.

Electronics including TVs, computers, printers, DVD players, DVRs, VCRs, recorders, CD and cassette players, video game units, cell phones, and individual computer accessories (monitor, keyboard, mouse, speakers, external hard drives, flash drives) are free of charge!

If you have any item that is questionable, please contact the Public Works office at 269-8155 ahead of time.

GO FROM MAILBOX TO INBOX WITH

PAPERLESS BILLING



Get the quarterly
Lomira Sewer & Water bill
delivered to your phone or computer!
Sign up today at
www.villageoflomira.gov/email-billing

FREE ELECTRONICS DISPOSAL

Available to Lomira Area Residents

You can dispose of electronics for free!

Contact the Clerk's office to make an appointment 920-269-4112 x2

Acceptable items: desktop computers, laptops, netbooks, tablets, desktop printers, desktop multifunction machines, televisions, computer monitors, e-Readers, keyboards, mouse, scanners, fax machines, DVD players, CD players, recorders

Items must be approved by the Clerk.
Residents are required to unload their own items.

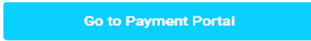
Go Paperless -- Get your quarterly bill emailed!

You do not have to pay online if you get your bill emailed.

Visit <http://www.villageoflomira.gov/email-billing> to sign up or contact the Clerk's office.



PAY YOUR WATER & SEWER BILL IN JUST A FEW CLICKS!

- 1 Visit **Lomira.Payacp.com**
- 2 Click on 
- 3 Enter account number
must enter with dashes **000-0000-00**
- 4 Verify information & create login

Village of Lomira Clerks Office 920-269-4112 opt 2

Payments can be made by cash, check, debit/credit, or online at www.villageoflomira.gov/pay
2.75% processing fee for debit/credit transactions; 75¢ processing fee for ACH transactions.

Make checks payable to: Lomira Sewer & Water Utilities

Mail or bring payments to the Clerk's office located at 425 Water Street, Lomira during office hours or place payment in the outside dropbox for collection.

There is a \$35 fee on all returned payments.

Please call the Village Clerk's office at 920-269-4112 x2 with questions or concerns

VILLAGE OF *Lomira* SEWER & WATER UTILITIES

RATES FOR WATER SERVICE

Quarterly Service Charge

¾" meter	\$30.00
1" meter	\$36.00
1 ¼" meter	\$42.00
1 ½" meter	\$48.00
2" meter	\$66.00
3" meter	\$99.00
4" meter	\$165.00
6" meter	\$321.00

Volume Charges

First 20,000 gallons	\$6.65/1000
Next 80,000 gallons.....	\$5.98/1000
Next 400,000 gallons....	\$4.88/1000
Next 500,000 gallons...	\$4.72/1000

*Water rates as of 3/22/2024

RATES FOR SEWER SERVICE

Sewer charges are based on water used. Minimum sewer charge per quarter is \$26.02. The charge is calculated by multiplying the total number of gallons of water used by \$12.70/1000 plus a service charge of \$26.02.

*Sewer rates as of 9/20/2019

Residential PFP (public fire protection) ¾" Charge: \$27.15/quarter

visit www.villageoflomira.gov for more info.

QUARTERLY UTILITY BILLS

Utility bills are due by the date printed on the bill and become delinquent on the next day after due date. Delinquent charges will be assessed in the amount of 3%. Minimum penalty is \$.50. In the event the sewer and water bill remains unpaid after due date, there will be a past due/disconnection notice. Water service reconnection fee is \$30.