### www.villageoflomira.gov

### **Water Rate Increase**

The Village of Lomira Water Utility applied with the Public Service Commission to increase water rates due to a deficiency in the current rates in meeting operating expenditures and future projects. After the PSC conducted its investigation, it was proposed that a 95% water rate increase may be needed to meet the operations, debts, projects, and future planning of the water utility.

The Board of the Village of Lomira has discussed the conventional water rate increase since 2022. In January 2023, the Board approved the use of ARPA funds to conduct a conventional water rate study with the aid of Ehlers Financial Advisors. In September 2023, Ehlers attended a regularly scheduled Board meeting to present the findings of the study.

On December 5th, 2023, the PSC held a hearing for public comment on the proposed water rate increase. PSC documentation and information about the application and hearing can be obtained on the Village website at <a href="http://www.villageoflomira.gov/watererateincrease">http://www.villageoflomira.gov/watererateincrease</a> or contact the Clerk's office.

The Village Board also held a separate public hearing on December 13<sup>th</sup> to further explain the process, provide a recap of the PSC public hearing from December 5<sup>th</sup>, provide information regarding the water utility budget, operations, where and how funds are being utilized, a brief history of the water utility's revenue, and future planning. Contact the Village Administrator or Board member with any questions and/or to discuss the information.

It is important to understand that the water charge and PFP charge are affected by the rate increase. **The sewer charge will <u>not</u> be affected by the rate increase.** The previous conventional water rate increase was in 2013.

The average residential water usage is 12,000 gallons per quarter. With this, the average charge for water is approximately \$67.79/quarter, or \$22.59/month. After the proposed increase, the average water charge will be approximately \$139.56/quarter or \$46.52/month. The average user will need to personally budget an additional \$72/quarter or \$24/month. The residential public fire protection charge (PFP) will increase from \$24.60/quarter to \$37.92/quarter.

An example of the current average utility bill, a proposed average utility bill, and more information can be found on the Village website <a href="https://www.villageoflomira.gov/waterrateincrease">www.villageoflomira.gov/waterrateincrease</a>.

Frequently Asked Questions Regarding the Water Rate Increase:

### **Q:** When does the new rate take effect?

**A:** The date has not been determined yet. The Village will receive notification from the PSC as to what the new water rates will be and when they go into effect. A notification of the rates and effective date will be posted on the Village website, an email notification for households who have signed up for email billing, and at the municipal building when the information is available. You may also contact the Clerk's office for information.

### Q: Can there be monthly billing instead of quarterly billing?

**A:** It would be ideal to have monthly billing, however, there is not adequate staffing levels, time, or budget to take on such an endeavor. Monthly billing will require more envelopes, postage, paper, and staff to perform meter readings and process bills. The Clerk's office encourages residents and businesses to sign up for email billing; residents can get the quarterly bill sooner, saving the Village time and money. Email billing sign-up at www.villageoflomira.gov/sign-up-for

Additionally, many residents already put money on their Lomira utility account in preparation for the quarterly bill. This method also helps with personal budgeting. Money can be put on the account at any time before the due date: daily, weekly, biweekly, monthly, etc. The credit that will build up on the account will offset the charge when the quarterly bill is processed. Payments can be mailed, dropped off in the outside dropbox at the municipal building, dropped off at the Clerk's office, or online at <a href="https://www.villageoflomira.gov/pay">www.villageoflomira.gov/pay</a>

Questions or concerns can be directed to a Board member, the Administrator, or by visiting the website links above. Thank you.



### Winter Parking

Village residents are reminded that winter parking regulations went into effect at midnight (12am) on November 15 and will continue through March 15. No parking on any street or highway in the Village between 3am and 6am.

Residents are also reminded to make arrangements now to keep sidewalks abutting your property free of snow and ice this winter. Failure to abide by the ordinance may result in a citation and an additional charge if the Public Works crew has to clear the walkway.

Village residents are asked to please place garbage and recycling carts **behind** the curb for collection or on each side of the driveway, especially in winter. Proper snow removal is difficult when this practice is not followed. Thank you for your cooperation.

License

### **Pet Licensing Required Annually**

All dogs and cats residing in the Village of Lomira are required to be licensed.

Licenses are valid for the calendar year (January 1 to December 31).

Licenses must be obtained by March 31<sup>st</sup> to avoid a penalty.

Owners will need to provide a proof of rabies vaccination from the veterinarian.

A valid proof of rabies vaccination includes the the following information: the rabies manufacturer, serial number, date the vaccination was given, and date the vaccination expires.

Failure to have your dog/cat properly licensed can result in a citation of nearly \$300 per pet per occurrence.

deadline is March 31st to avoid the late fee!

Get Your 2024 Pet Licenses.

The Village requires all dogs and cats, at least 5 months, to be licensed every year and to have a current rabies vaccine.

\$10 per pet if spayed/neutered
\$15 per pet if not spayed/neutered

Dog and cat licenses are available at the Clerk's office or online <a href="https://www.villageoflomira.gov/dog-cat">www.villageoflomira.gov/dog-cat</a>

### Top Reasons To License Your Pet:

- It greatly improves your chance of getting your pet returned if it goes missing
- It lets people know your pet is up to date on its rabies vaccine.
- State Law and Village Ordinance require dogs and cats to be licensed.

You have options to obtain the pet license!

- ✓ Email
  - Email <u>irhein@villageoflomira.gov</u> with the proper rabies vaccination documentation (take a pic or scan of the veterinarian's document) and provide the owner contact information
  - Pay the appropriate fee online at www.villageoflomira.gov/pay
  - The Clerk's office will mail the license to you once the documentation and fee have been processed
- ✓ At the Clerk's Office
  - Stop by during regular business hours M-F 8a-4p with the proper rabies vaccination documentation
  - Pay the appropriate fee with cash, check, debit, or credit
  - The license will be available to you immediately
- ✓ Dropbox at the Municipal Building or Mail
  - Place the proper rabies vaccination documentation, owner contact information, and fee in the outside dropbox at the municipal building or mail it to Village of Lomira at 425 Water Street, Lomira
  - The license will be mailed to you once documents and fee have been processed
- \*Do not include the license fee on the same check as the property tax payment.

### Go Paperless -- Get your quarterly bill emailed!

You do not have to pay online if you get your bill emailed.

Visit http://www.villageoflomira.gov/sign-up-for to sign up or contact the Clerk's office.



# PAY YOUR WATER & SEWER BILL IN JUST A FEW CLICKS!



Click on Go to Payment Portal

Enter account number must enter with dashes 000-000-00

4 Verify information & create login

Payment Portal Support or Payment by Phone 866-420-7311 Village of Lomira Clerks Office 920-269-4112 opt 2

\* ¡Opción en español ahora disponible! \*

Payments can be made by cash, check, debit/credit, or online at www.villageoflomira.gov/pay

Make checks payable to: Lomira Sewer & Water Utilities

Mail or bring payments to the Clerk's office located at 425 Water Street, Lomira during office hours or place payment in the outside dropbox for collection.

There is a \$25 fee on all returned payments.

Please call the Village Clerk's office at 920-269-4112 x2 with questions or concerns

\*Water rates as of 4/06/22

### VILLAGE OF LOMIKAT SEWER & WATER UTILITIES

### RATES FOR WATER SERVICE

### RATES FOR SEWER SERVICE

Quarterly Service Charge	Volume Charges	
<sup>3</sup> / <sub>4</sub> " meter \$17.39	First 20,000 gallons \$4.20/1000	Sewer charges are based on water used. Minimum sewer
1" meter \$31.30	Next 80,000 gallons \$3.91/1000	charge per quarter is \$26.02. The charge is calculated by
1 1/4" meter \$34.77	Next 400,000 gallons \$2.32/1000	multiplying the total number of gallons of water used by
1 ½" meter \$41.74	Next 500,000 gallons \$1.99/1000	\$12.70/1000 plus a service charge of \$26.02.
2" meter \$55.64		*Sewer rates as of 9/20/2019
3" meter \$97.38		
4" meter \$163.46		

Residential PFP (public fire protection) Charge: \$24.60/quarter

6" meter ..... \$319.96

visit www.villageoflomiragov for more info.

### **QUARTERLY UTILITY BILLS**

Utility bills are due by the date printed on the bill and become delinquent on the next day after due date. Delinquent charges will be assessed in the amount of 3%. Minimum penalty is \$.50. In the event the sewer and water bill remains unpaid after due date, there will be a past due/disconnection notice. Water service reconnection fee is \$30.



## PAY YOUR WATER & SEWER BILL IN JUST A FEW CLICKS!

Visit Lomira.Payacp.com

Click on

Go to Payment Portal

Enter account number must enter with dashes 000-000-00

Verify information & create login

Payment Portal Support or Payment by Phone 866-420-7311 Village of Lomira Clerks Office 920-269-4112 opt 2

\* ¡Opción en español ahora disponible! \*

### WATER & SEWER BILL SCHEDULE

Q1	ISSUED	DUE
	MARCH	APRIL 28
Q2	ISSUED	DUE
	JUNE	JULY 28
Q3	ISSUED	DUE
	SEPTEMBER	OCTOBER 28
Q4	ISSUED	DUE
	DECEMBER	JANUARY 28

Money can be put on the account at any time before the due date: daily, weekly, biweekly, monthly, etc. The credit that will build up on the account will offset the charge when the quarterly bill is processed. Payments can be mailed, dropped off in the outside dropbox at the municipal building, dropped off at the Clerk's office, or online at www.villageoflomira.gov/pay